



**The University of Zambia
School of Health Sciences
Department of Biomedical Sciences**

Test 1

BSc Biomedical Sciences

Leadership Management and Governance: BMS 5920

Date: Wednesday, 24th August, 2022

Time: 09:00 - 11:30

Venue: Google Classroom

Instructions:

1. This paper consists of two (2) sections; A and B.
2. Answer each question in a **SEPARATE** answer document.
3. Indicate your Student Computer Number, the section and question number on each page of your answer documents and do save as and name each document with Computer number and section number only eg “2022134675 A1” for **ALL** questions you answer.
4. Submit your answer documents to the designated folder.
5. Time allowed for this paper is **2.5 hours**.

Section A: Short answer questions.

Answer **all three (3) questions** in this section. At the end of each question (or stem), is indicated the marks each is worth.

1. With the Conceptual Model for Leading, Managing and Governing for Results diagram in mind, explain each of the components in each stage. **[10 marks]**
2. Health Care Services have evolved from the time of the First and Second World Wars. The following are the Global trends in the evolution of health care.
 - a) Value-based Care
 - b) Data-driven Personalization
 - c) Social Determinants of Health
 - d) Patient Engagement
 - e) Coordinated Care

Discuss each of the above five global trends in the evolution of health care **[10 marks]**

3. In coaching and follow on support, highlight the differences among the following terms:
 - a) Counselling
 - b) Coaching
 - c) Supervision
 - d) Mentoring
 - e) Training**[10 marks]**

Section B: Long (Essay) questions.

Answer **any two (2)** of the **three (3) questions** from this section. At the end of each question (or stem), is indicated the marks each is worth.

1. In interpersonal communication, explain in detail and with examples how body language, verbal language and emotions work. **[20 marks]**
2. The four Levels of Health Care delivery Model is illustrated in the diagram below.
 - a) The Patient
 - b) The Care Team
 - c) The Organization
 - d) The Political and Economic Environment

Discuss each of these four levels of Health Care Delivery Model relating to the Biomedical Science services to the Zambian people [20 Marks]

3. In Creating High – Performance Teams, describe how SMART goals could provide solutions to conflicting ideas **[20 marks]**.

End